

## VIEWING CASES ON THE RealAligner PLATFORM

### WEB PORTAL LOGIN

- Step 1.** Go to [www.realaligner.com](http://www.realaligner.com) and enter the area for Professionals.
- Step 2.** Then click on the **Portal** button.
- Step 3.** This button will take you to the **login** screen. Enter the **email address** and **password** used by the user to register.



### Login

Enter your details to access your personal space

E-mail

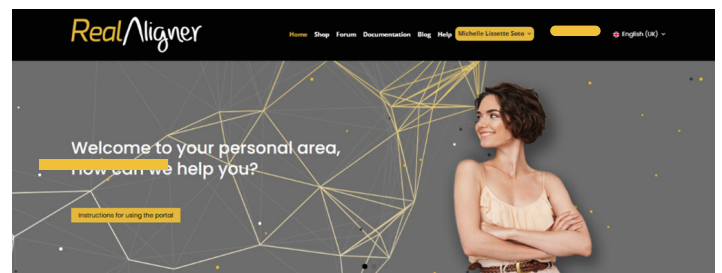
Password

Log in

Reset Password

Not registered?

- Step 4.** Go to the **client area** where you will find the different options offered by the platform.
- Step 5.** Go to the **Your clinical cases** section.



- Here the platform shows a **list of clinical cases** with their case number, date, doctor information, clinic information and current status.

Ref.	Date	Dr	Customer	Reference No.	Stage
#197021	31/03/2025	Victor	Clinica Dental Dres. A.	1297	Done
#197224	10/04/2025	Victor	Clinica Dental Dres. A.	17894	Planned
#197592	23/04/2025	TERESA	DENTAL, SL	6860-MERCEDES L	In production
#197561	22/04/2025	TERESA	DENTAL, SL	6753-ALMUDENA P	Planned
#197560	22/04/2025	TERESA	DENTAL, SL	3295-YALITZA F	In planning
#197558	22/04/2025	TERESA	DENTAL, SL	6896-GEMA A	In planning

- On selecting any of the listed cases, you will be able to see all available information about the case's current **stage** and the **date** of the last report.

- The **stage** will change as information is uploaded to the system (e.g. once bite registrations have been received and it has been confirmed that they are in the correct format, the case will automatically change to the **Planning stage**).

- All of these changes are reported to the user by email so that the user is aware, at all times, of their case's current stage.

- Step 6.** View your planning in the Clinical Cases section using the option to view all available information about the proposed treatment plan: measurements, attachments and case animation that can be used to show the patient the treatment plan designed for them.

### Stages

Discarded In planning Planned Planning Incident Accepted Phase delivery Cancelled In production Sent

Reported on: 29/04/2025

### Stages

Discarded In planning **Planned** Planning Incident Accepted Phase delivery Cancelled In production Sent

Reported on: 17/04/2025

Visualiza tu planificación <https://download-ziamcom.nemocloud-services.com/DownloadUploadService/nemocloud/viewer/shared/advanced?docid=44130bd0-415c-419e-8c90-72a34c2f3a3&userid=82550-89-23&centerid=532-97-78-18>

Visualiza la guía de tratamiento [Guía de tratamiento ppt](#)

Reportado en: 04/10/2023

Reportado por: Pruebas Rubén nagunastha@hotmail.com

Asignado a: Rubén Yubero Sánchez ryubero@ziamcom.es

Visualiza tu planificación

Visualiza la guía de tratamiento Traducción Site RealAligner pptx

**Step 7. Treatment guide**, the section where all available clinical information about the case can be found, including proposed IPR, attachments, measurements and clinical recommendations.

**Step 8. Final decision.** Once the case has been reviewed, the user will have various options, depending on the decision made.

- If **review case** is selected, the platform will give the user the option to specify why a review is requested and to explain, in free text, the changes that should be taken into account for re-planning.

- If **accept case** is selected, the system will automatically change the stage and the RealAligner team will receive confirmation to start the production process.

- Once the order has been received, the **manufacturing process** for the aligners will start. The user will be able to follow the entire process from their Stages section and will be promptly informed of any issues with their case.

- The user has a section for **direct communication** with the RealAligner team, which can be used to convey any questions or queries about their case. These will be answered by the RealAligner team as soon as possible.

Welcome to *The revolution of smiles!*

[www.realaligner.com](http://www.realaligner.com)